



HiSocial User Guide

Send bulk WhatsApp voice calls from your own number — connect, compose, broadcast, and track, all from one panel.

Step-by-step • With screenshots • app.hisocial.in

What's inside

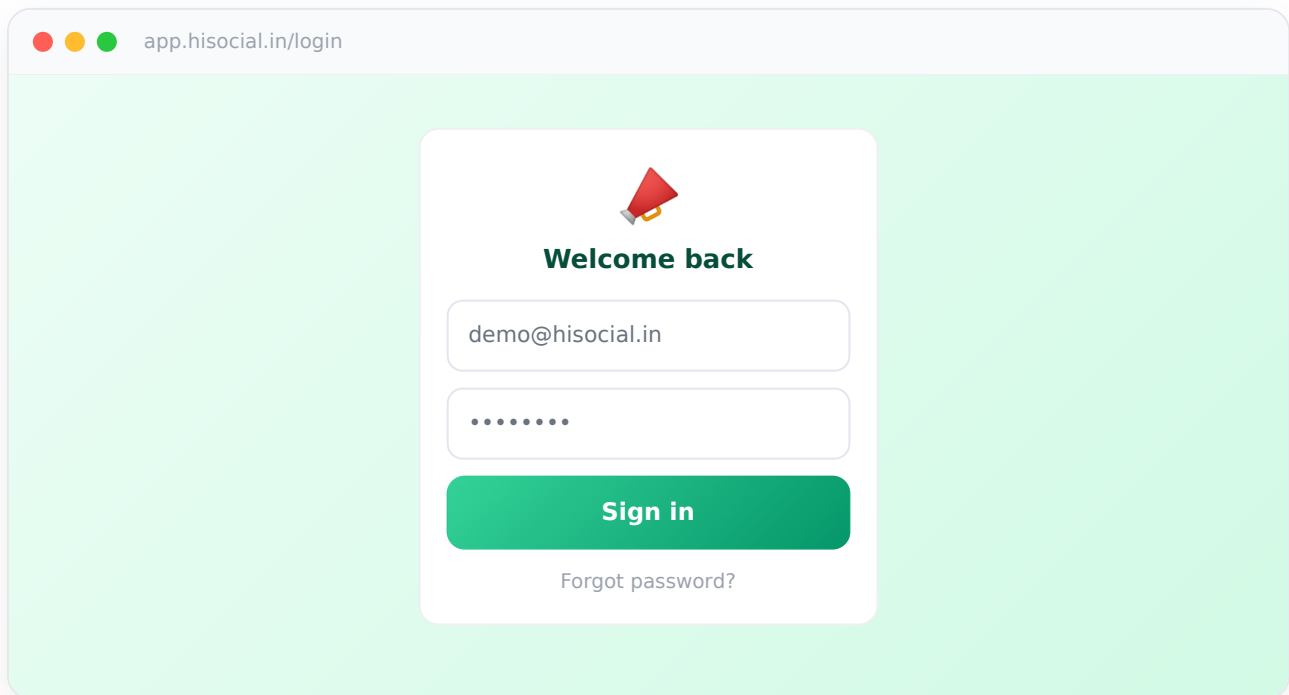
A quick, visual walkthrough of everything you need to run your first voice broadcast.

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 **Privacy note:** Account email and phone numbers in this guide are masked (e.g. **9173•••012**) for your safety. Your real panel shows the full details.

1 Sign in to your panel

Open app.hisocial.in and log in with the email & password you received.



1. Enter your **registered email** and **password**.
2. Click **Sign in** — you'll land on your Dashboard.
3. New here? Use **Buy Now** (top-right) to pick a plan and activate instantly.

2 Your Dashboard

A quick snapshot of your account — credits, devices, campaigns and recent activity.

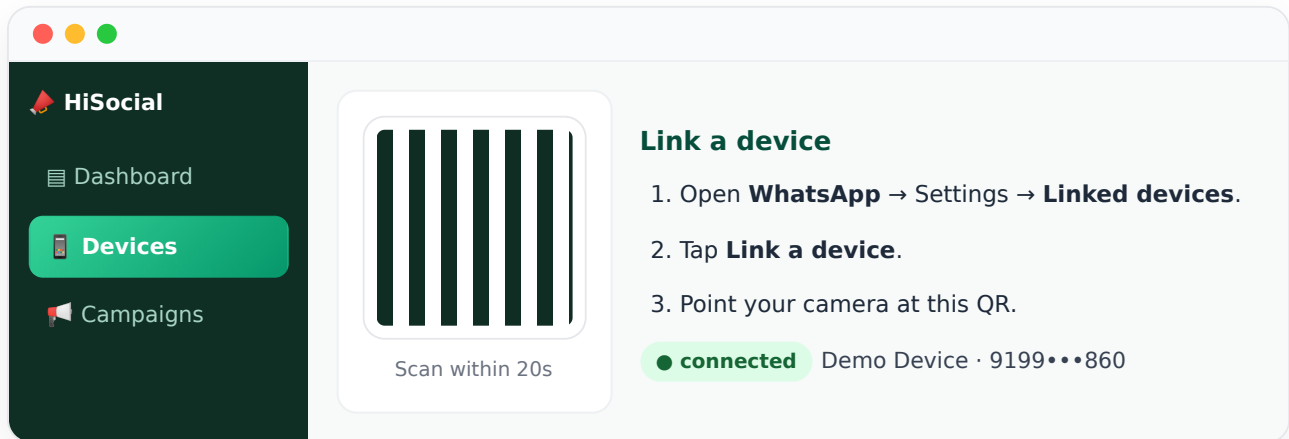
The screenshot displays the HiSocial dashboard interface. On the left is a dark green sidebar with the 'HiSocial' logo and a menu containing 'Dashboard' (highlighted), 'Quick Send', 'Devices', 'Contacts', 'Campaigns', and 'Reports'. The main content area features four white stat cards: '5,000 CREDITS', '1 DEVICE', '7 CAMPAIGNS', and '98% DELIVERED'. Below these is a 'Recent calls' section with a table listing two completed calls.

NUMBER	STATUS
9173•••012	completed
9199•••860	completed

💡 The top-right **Buy Now** button is always available to upgrade or renew your plan.

3 Connect your WhatsApp number

Go to **Devices** → **Add device** and scan the QR with the WhatsApp app on the phone you want to broadcast from.



⚠ Keep the phone online and WhatsApp logged in — a connected device is required to place calls.

4 Quick Send — broadcast in one screen

The fastest way to broadcast: paste numbers, add a voice, and send. Duplicates & DND numbers are removed automatically.

HiSocial

- Dashboard
- Quick Send**
- Reports

Numbers

9173...012 9199...860 9198...669

Upload clip **Text-to-Speech** **AI Agent**

From

Demo Device (9199...860) ● connected

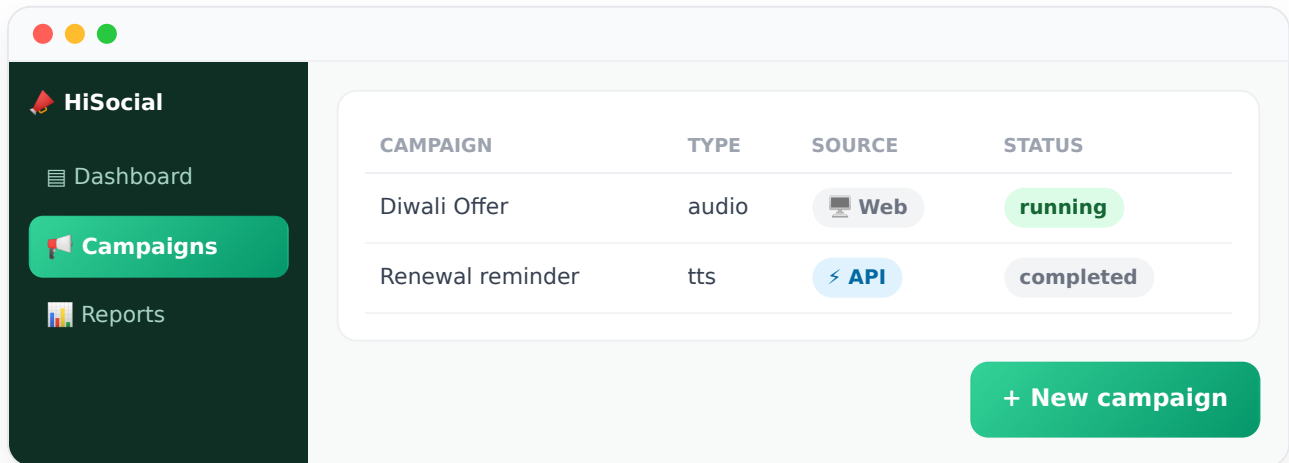
Send broadcast

1. Paste numbers (one per line/comma) or **upload a CSV/TXT**.
2. Pick a voice: **Upload clip** (mp3), **Text-to-Speech**, or **AI Agent**.
3. Choose your connected device and press **Send** — watch live progress.

💡 Text-to-Speech & AI Agent need an OpenAI key (add it in My Account). Upload clip works without a key.

5 Voice Campaigns

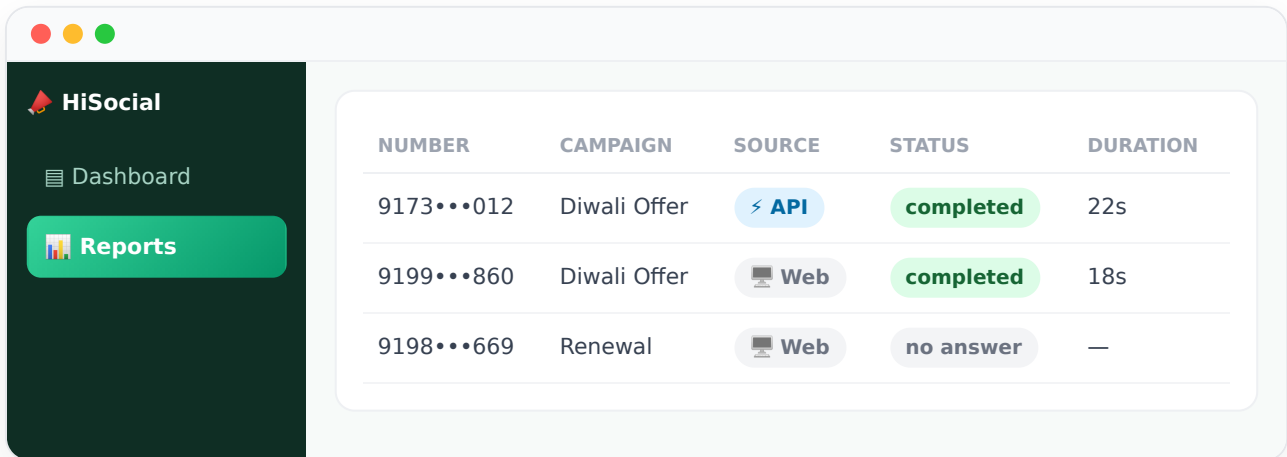
For organised, repeatable broadcasts to a saved contact group — with retries, scheduling and analytics.



1. Click **New campaign**, name it, pick the device and a contact group.
2. Choose the voice type and (optionally) enable **auto-retry**.
3. Save — the campaign **launches immediately** and starts dialling.

6 Reports & delivery

Track every call — who answered, how long, and whether it came from Web or API. Only completed calls use a credit.



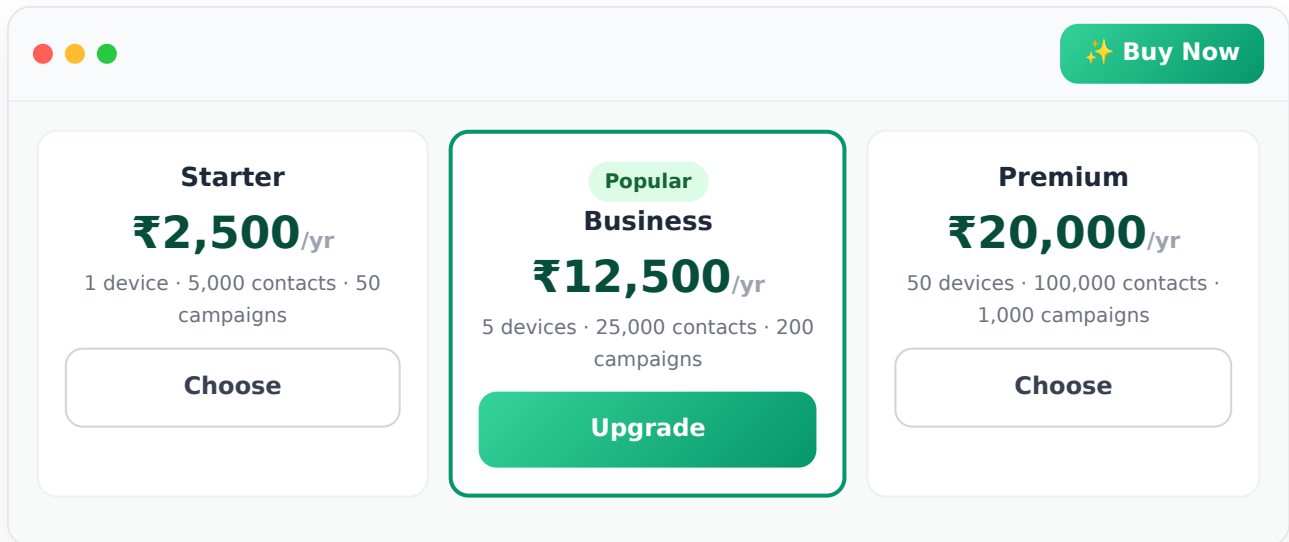
The screenshot shows the HiSocial interface with a sidebar on the left containing 'Dashboard' and 'Reports' (highlighted in green). The main area displays a table with the following data:

NUMBER	CAMPAIGN	SOURCE	STATUS	DURATION
9173•••012	Diwali Offer	API	completed	22s
9199•••860	Diwali Offer	Web	completed	18s
9198•••669	Renewal	Web	no answer	—

💡 Export reports anytime, and use **Auto-Reply** to send a WhatsApp message after a call outcome.

7 Buy a plan & activate

Click **Buy Now** at the top-right of the panel, choose a plan, and pay securely with Razorpay. Your account activates instantly with 1-year validity.

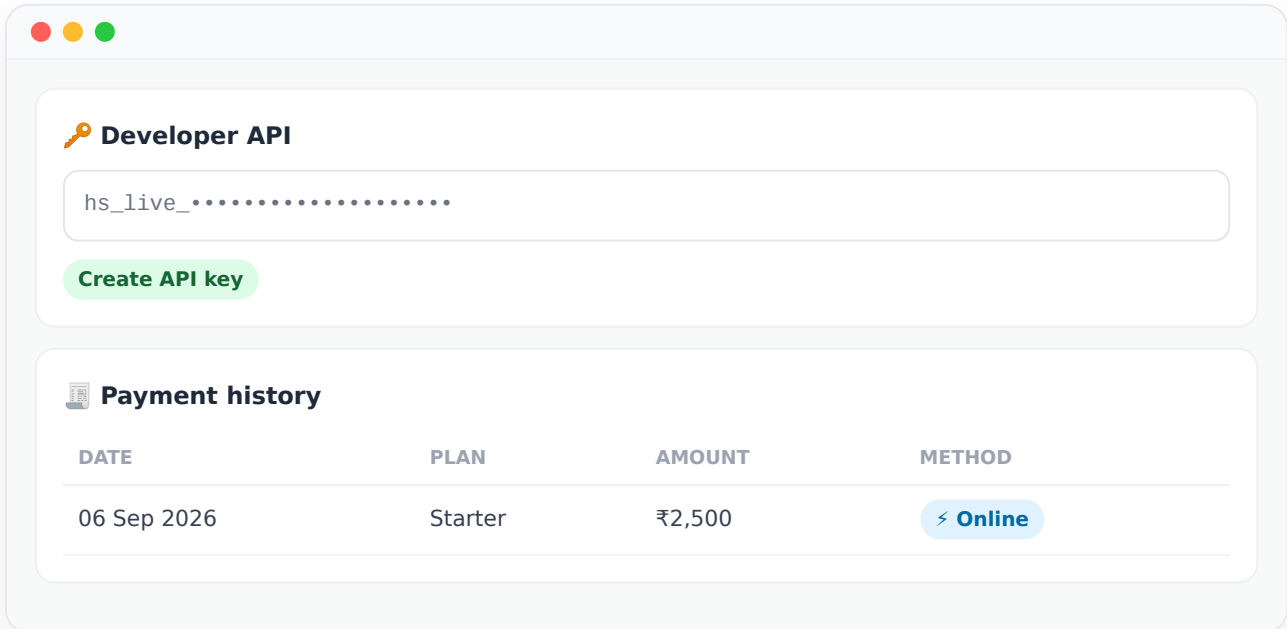


1. Press **Buy Now** (top-right, always visible).
2. Pick a plan and click **Upgrade** — a secure Razorpay window opens.
3. Complete payment — your plan is **activated instantly** with **1-year validity**, and a receipt appears under **My Account → Payment history**.

💡 Plans are billed **yearly**. Try the service first, then subscribe — payments are final & non-refundable.

8 My Account — API key & payments

Manage your profile, generate an API key to send programmatically, and view your payment history.



1. Add your **OpenAI key** to unlock Text-to-Speech & AI Agent voices.
2. Create an **API key** (hs_live_...) to send from your own systems.
3. Review every purchase under **Payment history**.

Need help? Contact support from inside the panel.

Happy broadcasting! 📣